

# Gas Mass Flow Meter VB.1.02

Model MF5100







## **Gas Mass Flow Meter**

with MEMS calorimetric sensing technology

MF5100 Series

## **User Manual**

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## Attention!

- Please carefully read this manual prior to operating this product.
- Do not open or modify any hardware which may lead to irrecoverable damage.
- Do not use this product if you suspect any malfunctions or defection.
- Do not use this product for corrosive media or in a strong vibration environment.
- Use this product according to the specified parameters.
- Only the trained or qualified personnel shall be allowed to perform product services.



- Be cautious for the electrical safety, even it operates at a low voltage, or battery, any electrical shock might lead to some unexpected damages.
- The gas to be measured should be clean and free of particles. Do not apply this meter for liquid medium.
- Do not apply for any unknown or non-specified gases that may damage the product.
- For remote data, please be sure the meter is properly configured.



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### 1. Overview

All contact information can be found at the end of this manual.

This manual provides essential information for the operation of the MF5100 series of gas mass flow meters for general-purpose gas metrology applications. The product performance, maintenance, and troubleshooting as well as the information for product order, technical support, and repair are also included.

MF5100 mass flow meters are designed for general-purpose precise industrial gas measurement, monitoring, or control. The meter series offer reading accuracy at a large dynamic range, and options for battery power. Additionally, the meter is capable of built-in gas recognition for the pre-calibrated gases, offering seamless switching among different gases with distinct thermal properties.

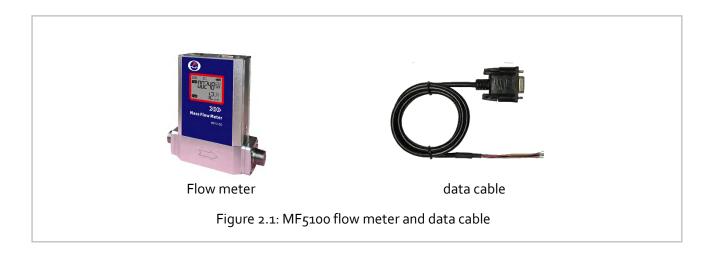
The meters are operated with Siargo's proprietary MEMS calorimetric mass flow sensors together with smart control electronics. The sensor surface is passivated with silicon nitride ceramic materials together with water/oilproof nano-coating for performance and reliability. The meter body is made of stainless steel that is available for applications of most gases.



## 2. Receipt / unpack of the products

Upon receipt of the products, please check the packing box before dismantling the packing materials. Ensure no damages during shipping. If any abnormality is observed, please contact and notify the carrier who shipped the product and inform the distributors or sales representatives if the order is not placed directly with the manufacturer, otherwise, the manufacturer should be informed as well. For any further actions, please refer to the return and repair section in this manual.

If the packing box is intact, proceed to open the packing box, and you shall find the product (either the meter or the meter with the valve per the actual order). The power adapter and/or data cable as shown below may also be found according to your actual order.



Please check immediately for the integrity of the product as well as the power and data cable, if any abnormal is identified, please notify the distributor/sales representative or manufacturer as soon as you can. If any defects are confirmed, an exchange shall be arranged immediately via the original sales channel. (Note: the LCD screen shall not be lighted until the power cable is plugged in or the battery is installed). This user manual shall also either be included in the packing box or via an online request for an electronic version. In most cases, this manual shall be made available to the customer before the actual order.

The optional cable is a standard one with a DB9 connector. The recommended lithium-ion battery (Tadiran TL 5930 or SAFT LS33600, both are 3.6Vdc, 19Ah) shall be purchased by the user at local supply due to the freight restrictions.



## 3. Knowing the products

#### 3.1. Product description



Figure 3.1: MF5100 parts description

#### 3.2. LCD description

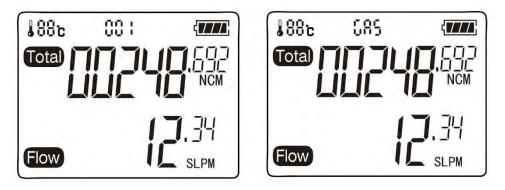


Figure 3.2: LCD symbol illustration.

The LCD provides all information that the product measures. Some symbols are reserved for future upgrades, and will not be lighted during the operation. The following table details the meaning of each of the symbols.



Table 3.1: Symbols description

00 (	The value is the Modbus address of the meter
Total	The value next to the symbol is the totalizer or accumulated flow rate in SL (standard liters) or NCM (Normalized cubic meters). Here the standard (normalized) conditions refer to 20°C, 101.325kPa.
Flow	The value next to the symbol is the instant flow rate in SLPM (Standard Liters per minute)
GRS	When the meter is switched to measure a different gas other than the one at the time of shipping, the meter will try to identify the gas, and if a pre-stored gas is matched, this symbol will be displayed instead of the meter Modbus address.
	Status of the battery, when the meter is operating with the battery power.
J	Temperature, for models with temperature option

### 3.3. Power and data cable description



Figure 3.3: MF5100 socket and cable

Table 3.2: MF5100 wire assignments.

Wire	Color	Definition
1	Purple	4~20 mA, output
2	Brown	RS485B (-)
3	Transparent	Analog output, o~5Vdc
4	Yellow	Pulse, output
5	White	Pulse or 4~20mA, ground
6	Blue	N.C.
7	Green	RS485A (+)
8	Black	Ground, Common
9	Red	Power supply, 12-24Vdc



## 3.4. Mechanical dimensions

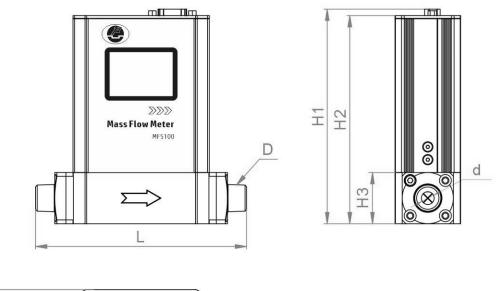




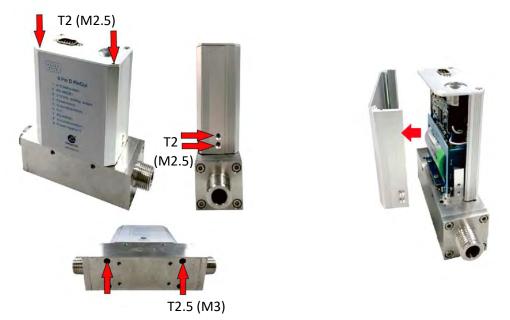
Figure 3.4: MF5100 meter dimensions

Model	DN (mm)	D (NPTM)	L	Hı	H2	H <sub>3</sub>	W	d
MF5106	3.00	3/8″	132.0	134.0	130.0	32.0	32.0	Фз.о
MF5108	6.00	3/8″	132.0	134.0	130.0	32.0	32.0	Ф6.о
MF5110	8.00	3/8″	132.0	134.0	130.0	32.0	32.0	Ф8.о
MF5112	12.00	1/2″	150.0	142.0	138.0	40.0	40.0	Ф12.0
MF5119	19.00	3/4″	182.0	142.0	138.0	40.0	40.0	Ф19.0



### 4. Battery installation

For the battery power options, please refer to the following graph to install a battery (recommended: Tadiran TL 5930 or SAFT LS33600, both are 3.6Vdc, 19Ah. Or a similar one with a safety certificate).



(a) Removal of the screws with T<sub>2</sub> (M<sub>2.5</sub>) for cover and T<sub>2.5</sub> (M<sub>3</sub>) hex key for the meter body, then remove the back cover of the meter head.



(b) Install the battery – for most applications, the battery life should be 3+ years. And re-assemble the back cover of the meter head.

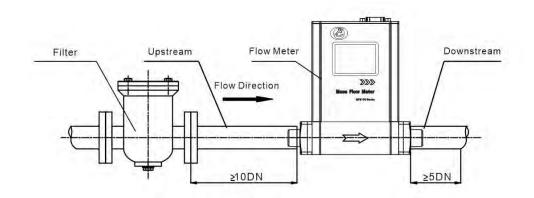


## 5. Meter installation

Do not open or alter any part of the product which would lead to malfunction and irrecoverable damage. It will also forfeit the terms of the warranty and cause liability.

The product at the time of shipment is fully inspected for its quality and meets all safety requirements. Additional safety measures during the installation should be applied. This includes, but is not limited to the leakage verification procedures, standard EDS (electrostatic discharge) precautions, and DC voltage precautions. Other tasks such as calibration, part replacement, repair, and maintenance must only be performed by trained personnel. Upon request, the manufacturer will provide necessary technical support and/or training for the personnel.

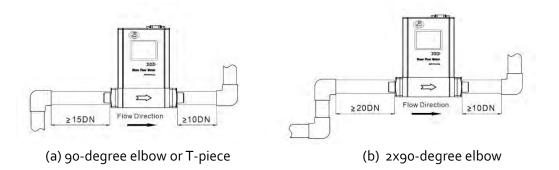
The product is preferable to be installed horizontally. The flow direction should be aligned with the arrow mark on the meter body. If the flowing fluid may have particles or debris, a filter is strongly recommended to be installed upstream of the meter.



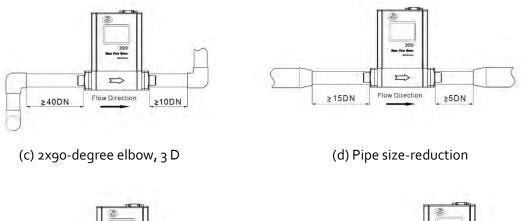
Please follow the following steps to complete the installation:

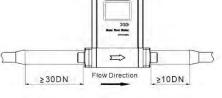
- a) Upon opening the package, the product's physical integrity should be inspected to ensure no visual damage.
- b) Before installation of the product, please ensure that the pipe debris or particles or any other foreign materials are completely removed.
- c) Cautions during installation:
  - i) It is preferable to first install/connect the meter inlet and then the outlet end of the meter; To ensure measurement accuracy, an upstream straight pipe of length no less than 10DN and a downstream straight pipe of length no less than 5DN should be in place. Please refer to the following recommended installation configuration.





(ii) If the upstream or downstream pipe size is different from that of the product, the size of the installation line pipe diameter(s) should be larger than the flow channel (pipe) size of the meters to be installed. For some typical situations, please follow the installation recommendation detailed in the following sketches.





(e) Pipe size expansion

(f) Control valve at upstream or downstream

≥40DN

N

Flow Direction

≥5DN

(iii) During installation, please make sure no foreign materials (such as water, oil, dirt, particles, etc.) enter the installation pipeline.

d) For non-battery power operation, connect electrical wires per the wire definition in Table 3.3. Please be sure of the power supply range (i.e., 12 ~ 24 VDC) and power supply polarization. If an adapter is other than the one supplied by the manufacturer, make sure the adapter meets industrial standards and has all safety certifications.



- e) For the data communication wire connection, please follow the description in Table 3.3 and make sure that the wires are correctly connected to the proper ports on your data device/equipment. Please make sure the data cable meets industrial standards with proper shielding.
- f) Once the external power is successfully connected or the battery is installed, the LCD should be lit up with the proper information displayed to work correctly.
- g) Slowly open the valve(s) if any, upstream or downstream or both of the pipeline, and the meter should then start to measure the flow in the pipeline. Note: because the meter has a large dynamical measurement range, it could be normal if you see the small instant flow rate before you open the valve as there could be some leakage. However, make sure the meter reads null when there is no flow present in the pipeline.
- h) This will conclude the installation.

## 🔨 Cautions

- a) Don't alter any parts of the product.
- b) Ensure the electrical connection is properly done per the instructions.
- c) Make sure no mechanical stresses in the connections.
- d) The strong electromagnetic interference sources close by or any mechanical shocks at the pipeline may also create malfunctioning of the product.
- e) Slowly open/close valves to prevent abrupt pulse flow impact.



## 6. Operation

#### 6.1 Check the product specifications

Before starting to use this product, check the product specifications that can be found in this manual or the basic information located on the back panel of the product.

The detailed product technical specifications can be found in Section 8. For a specific application, the pressure rating must not be higher than the system pressure to be measured, and the flow range should also be within the specified ones. In most cases, the use of a high full-scale ranged meter for the very low flow rate measurement often results in erroneous data. The gas to be measured must also be consistent with that specified by the product. Be particularly cautious about the supplied voltage indicated in the specification. A higher voltage may lead to irrecoverable damage, and a lower voltage will not power the product for any desired functions.

For the best performance of the product, it is advised that the gas to be measured must be clean and free of particles or other foreign materials.

#### 6.2 Check the leakage

Check gas leakage before any measurement. If it is needed, pressurized nitrogen or air can be used for the leakage check.

#### 6.3 Power the meter and digital data connection

Although this product complies with the CE-required EMC regulations, for the options of external DC power supply, it also requires the product to be used according to the standard electrical device practice. Before connecting the meter with external DC power or an AC-DC adapter, make sure the supply voltage is within the range of the specified ones in Section 8. Be cautious that standard electrical device precautions such as EDS (electrostatic discharge) and DC voltage are observed. Excessive electrostatic discharge may damage the product.

The manufacturer-supplied power and data cable has a locking fixture. Lock the cable and make sure it is properly engaging and will not be accidentally got unplugged.

Half-duplex RS485 Modbus is used for digital data communication. Make sure the wires are properly connected to the receiver side.



#### 6.4 Starting the measurement

Once the power is supplied (either via battery or external DC power) and no abnormal issues are observed, the meter is ready to perform the measurements. The default display is for the mass flow measurement having two numerical lines on the LCD. The middle line is the totalizer or accumulated flow rate, and the lower line is the instant flow rate. The upper line shows the temperature, meter address, and battery status.

#### 6.5 RS485 Modbus communication protocol

The digital communication protocol is based on standard Modbus RTU Half-plex mode. A master (PC or PLC) can communicate with multiple slaves (the current product) for data exchange and communication parameter configuration. Refer to Table 3.3 for the cable connection.

#### 6.5.1 Hardware connection

The hardware layer is TIA/EIA-485-A, as illustrated below. In this configuration, the product (MF5100) is a slave.

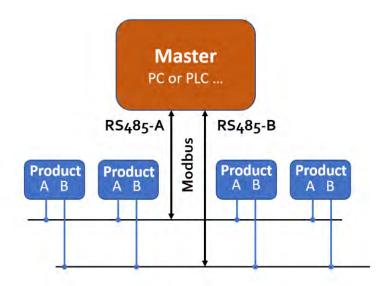


Figure 6.1: RS485 hardware connection



#### 6.5.2 Communication parameters

Devementere	Protocol
Parameters	RTU
Baud rate (Bits per second)	9600 bps
Start bits	1
Data bits	8
Stop bits	1
Even/Odd parity	None
Bits period	104.2 µsec
Bytes period	1.1458 msec
Maximum data length	20
Maximum nodes	247

The PC UART communication parameters are listed in the following table.

#### 6.5.3 Frame

The frame function is based on the standard Modbus RTU framing:

Start_bits	Address	Function codes	Data	CRC	Stop_bits
T1-T2-T3-T4	8 bit	8 bit	N 8 bit (2o≥n≥o)	16 bit	T1-T2-T3-T4

**Start\_bits**: 4 periods bit time, for a new frame.

Address: The address can be set from o to 247 except for 157 (0x9d). o is the broadcast address.

**Function codes:** Define the product (MF5100)'s functions/actions (slaves), either execution or response.

**Data:** The address of the register, length of data, and the data themselves.

**CRC:** CRC verification code. The low byte is followed by the high byte. For example, a 16-bit CRC is divided into BYTE\_H and BYTE\_L. In the framing, the BYTE\_L will come first, then followed by the BYTE\_H. The last one is the STOP signal.

**Stop\_bits:** 4 periods bit time, for ending the current frame.



#### 6.5.4 Function codes

The Modbus function codes applied for the product are the sub-class of the standard Modbus function codes. These codes are used to set or read the registers of the product:

Code	Name		Functions
охоз	Read register	Int, char, float	Read register(s)
oxo6	Set single register	Int, char, float	Write one single 16-bit register
oxo8	CRC verification	Int	Verify the communication
0X10	Set multiple registers	Int, char, float	Write multiple registers

#### 6.5.5 Registers

The product (MF5100) has multiple registers available for the assignment of the various functions. With these functions, the user can obtain the data from the products, such as *product address* and *flow rates* from the registers, or set the product functions by writing the corresponding parameters.

The currently available registers are listed in the following table, and the registers may be customized upon contacting the manufacturer. Where R: read; W: write-only; W/R: read and write.

Note: At the time of shipping, the write protection function is enabled except for address and baud rate. Once the user completes the register value change, the write protection will be automatically enabled once again to prevent incidental data loss.

Functions	Description	Register	Modbus reference
Address	Product address (R/W)	0X0081	40130 (0x0081)
Serial number	Serial number of the product	0x0030~0x0035	40049 (0x0030)
Flow rate	Current flow rate (R)	oxoo3A~oxoo3B	40059 (0x003A)
Totalizer	Totalizer or accumulated flow rate (R)	oxoo3C~oxoo3E	40061 (0x003C)
GCF	Gas correction factor (R/W)	oxoo8B	40140 (0x008B)
Maximum flow rate	Set maximum flowrate (R/W)	oxoo85	40134 (0x0085)
Pulse rate	Set pulse rate (totalizer flowrate) (R/W)	0X93	40148 (0x0093)
GC_air	Gas identification, air (R/W)	0X91	40146 (0x0091)
GC_gas	Gas identification, gas (R/W)	0X53	40084 (0x0053)
GC_threshold	Gas identification limit (R/W)	0X92	40147 (0x0092)
Write protection	Write protection of selected parameters (W)	oxooFF	40256 (0x00FF)



The detailed information of each register is described below: Y: enabled; N: disabled

Address	avec 94	Write	Y		
Address	0x0081	Read	Υ		
Description	Address of the product				
Value type	UINT 16				
Notes	Values from 1 to 247 except for 157 (ox9d). Bi the default address is 1.	oadcast address c	is not enabled,		

Serial number, SN	020000 020005	Write	Ν		
Serial normber, SN	0x00300x0035	Read	Υ		
Description	Series Number of the product, SN				
Value type	UINT 8 (12bits)				
	SN= value(oxoo3o), value(oxoo31),,value (oxoo35);				
Notes	Receiving 12 bytes as 2A 47 37 41 45 49 30 32 30 35 38 2A, the corresponding Serial				
	Number is *G7AElo2058*.				

Flow rate		Write	N	
riowrate	οχοο3Α ~ οχοο3Β	Read	Υ	
Description	Current flow rate			
Value type	UINT 16			
	Flow rate = [Value (0x003A)*65536 + value (0x003B)]/1000			
Notes	e.g.: for a flow rate of 123.456 SLPM, the user will read "1 (0x0002)" from			
Notes	register 0x003A and "57920 (0xE240)" from register 0x003B, therefore			
	Current flow rate = (1*65536+57920)/1000 = 123.456			

Totalizer		Write	Υ		
TOLdiizei	οχοο3C ~ οχοο3Ε	Read	Υ		
Description	Totalizer or accumulated flow rate				
Value type	UINT 32 + UNIT 16				
Notes	A1 = Value ( $0x003C$ ) * 65536 + Value ( $0x003D$ ) A2 = Value ( $0x003E$ ) Totalizer or accumulated flow rate = (A1 * 100 e.g.: for a totalizer or accumulated flow rate "0 ( $0x0000$ )" from register $0x003C$ ; "3452( $0x00$ "245( $0x00F5$ )" from register $0x003E$ . Then, the totalizer or accumulated flow rate = (( $0 + 3452$ )*1000 + 245)/1000=3452.2	00 + A2)/1000 of 3452.245 m³, t D7C)" from regist			

Maximum flow rate	oxoo85 oxoo86	Write	Υ		
		Read	Υ		
Description	Set the maximum flow rate limit				
Value type	UINT 16				
Notes	Maximum flow rate limit =(Value(oxoo85)*65536+Vlaue(oxoo86))/1000				



e.g., to set a maximum flow rate limit of 30 SLPM, write o to register oxoo85,
and write 30000 to register 0x0086. Then the value will be
(0*65536+30000)/1000 = 30

GCF	evec <sup>Q</sup> P	Write	Y			
	οχοο8Β	Read	Y			
Description	The gas conversion factor for using gas	The gas conversion factor for using gas is different from the calibration gas				
Value type	UINT 16	UINT 16				
	The air (default) is 1000, normally read	The air (default) is 1000, normally read from register 0x008B.				
Notes		The product will disable this function with write protection once the metering gas is confirmed with the proper GCF. For a specific GCF value,				

GC_air		Write	Υ		
	0×91	Read	Υ		
Description	This value is the gas ID for air				
Value type	UINT 16				
Notes	The default value is 32768±200. This value may be dependent on the actual offset value of the meter.				

GC_gas	0.420	Write	Y			
	ox53	Read	Υ			
Description	This value is assigned for a specific gas at	This value is assigned for a specific gas at the time of order				
Value type	UINT 16					
Notes	The default value for methane or natural 29200±200. For other gases, please cont the meter can automatically switch the c and the set gas.	act the manufactu	urer. Once it is set,			

GC_threshold		Write	Y		
	0X92	Read	Υ		
Description	Set a limit for the gas switch				
Value type	UINT 16				
Notes	The default value is 1000, and the maximum of For example: If GC_gas≥GC_air+GC_threshold, or GC_gass Flowrate_gas=flowrate_air*GCF/1000, and the on the LCD, replacing the meter address valu If the GC_threshold is set to 10000, this funct	≤ GC_air+GC_thres ne "GAS″ symbol v e.	will be displayed		

Pulso	0202	Write	Y
Pulse	ox93	Read	Υ
Description	Set the pulse rate for totalized flow rate		



Value type	UINT 16	UINT 16						
Notes	The default value is 100 or 10mL/pulse. Available values are: 1=0.1mL; 10=1 mL; 100=10mL; 1000=100mL; and 10000=1000mL (1L) per pulse.							
Write protection	οχορΕΕ	Write Y						
Write protection	OXOOFF	Read	N					
Description	Write protection disabler for a set value	Write protection disabler for a set value to a specific register.						
Value type	Unsigned int, Fixed value oxAA55							
Notes	function of a specific parameter, such as to the register oxooFF, and then the writ protection is disabled). After the write e	This function is enabled at the time of product shipment. To enable the write function of a specific parameter, such as GCF, the user needs to send oxAA55 to the register oxooFF, and then the write function will be enabled (write protection is disabled). After the write execution is completed, the firmware will automatically re-enable the write protection.						

#### 6.6 Analog output

#### 6.6.1 4~20mA output

The loop resistor connection is illustrated below. The current output load depends on the power supply (the yellow area in the graph). The maximum load resistor, R<sub>L</sub>, with a 24Vdc supply, will be 850Ohm.

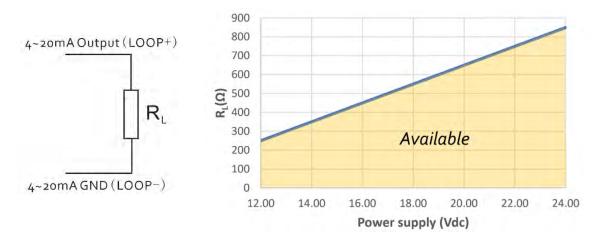


Figure 6.2: 4 ~ 20 mA analog output.



#### 6.6.2 Pulse output

The pulse output for the accumulated flow rate is an even square wave having 3.3 Vdc high and o Vdc low. The pulse can be programmed to 0.01 SL, 0.1 SL, 1 SL, or 10L/pulse. The default value is 1.00 SL/pulse.

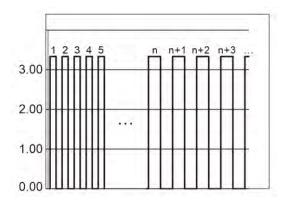


Figure 6.3: Pulse output for accumulated flow rate.

#### 6.6.3 Voltage output

For o~5.0Vdc analog output, an external power supply is required. The connection of the analog output is illustrated below.

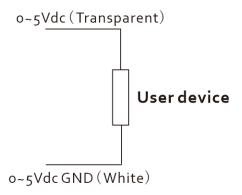


Figure 6.4: Voltage output connection.



## 7. Product selection

The product part number is composed of the product model number and suffixes indicating the fullscale flow rate, as well as the other parameters. Refer to the following for details.

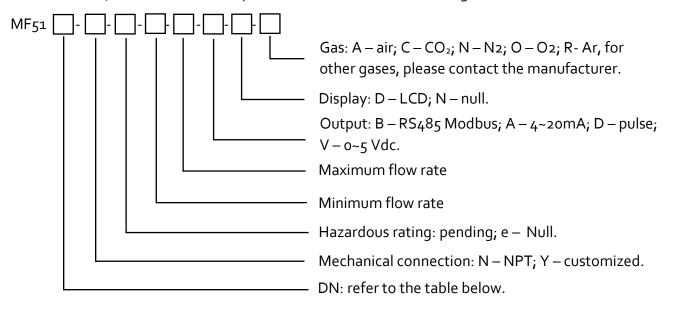


Table 7.1: Maximum and minimum flow range of all models.

Model DN (mm)		DN (″)	Flow range		
	(mm)	( )	sccm	SLPM	SCFM
MF5106	6.0	3/8″	30~30000	0.30~30.00	-
MF5108	8.0	3/8″	-	0.50~50.00	0.02~2.00
MF5110	10.0	3/8″	-	1.20~120.00	0.04~4.20
MF5112	12.0	1/2″	-	3.00~300.00	0.10~10.00
MF5119	19.0	3/4″	-	8.00~800.00	0.28~28.00



## 8. Technical specifications

#### 8.1 Technical specifications

	Value	Unit
Full-scale flow range	See table 7.1	SLPM
Accuracy	±1.5	%
Repeatability	0.5	%
Turn-down ratio	100:1	
Working temperature	-10~55	°C
Maximum pressure	1.0	MPa
Burst pressure	1.5	MPa
Humidity	<95, no condensation	%RH
Power supply	12~24 (50 mA) or Lithium-ion D-Cell 3.6V, 19Ah	
Battery life	>2.0	Years
Digital output	RS485 Modbus half-duplex / 4~20 mA / Pulse / Voltage 0~5Vdc	
Display	LCD	
Mechanical connection	NPT or customized	
Gas ID	2 or more gases	
Storage temperature	-20 ~ 70	°C
Reference conditions	20°C, 101.325 kPa, air	
Fluid compatibility	Non-corrosive	
CE	EN61326-1; -2; -3	

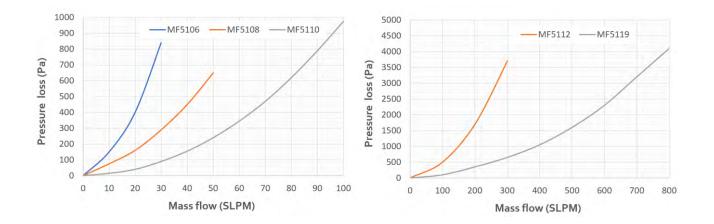
	MF5106	MF5108	MF5110	MF5112	MF5119	
Maximum overflow	100	200	300	450	1200	SLPM
Maximum flow change	15	30	45	60	150	SLPM/sec

**Note:** 1. For other features or specifications not listed, please contact the manufacturer.

2. All specifications listed in the following table unless otherwise noted apply for calibration conditions at 20°C and 101.325 kPa absolute pressure with air. The product is horizontally mounted at the time of calibration.



#### 8.2 Pressure loss





## 9. Technical notes for the product performance

#### 9.1 Measurement principle



Figure 9.1: Measurement approach illustration.

The products utilize the Company's proprietary micro-machined (MEMS) calorimetric sensing and data process technology. A thermal signal generator with a pair of sensing elements up and downstream of the microheater is precisely manufactured and separated at predefined micrometer distances on a chip surface with excellent thermal isolation. When a fluid is flowing through the sensing chip, the fluid carries the thermal signal downstream. The sensing elements register the temperature differences, further correlated to the fluid mass flow rate via the calibration process.

The calorimetric sensing approach offers a large dynamic range with a better performance against the environmental parameter alternations.

Please refer to the company's US patents and other publications made available to the public for additional information.

#### 9.2 Precautions for the best performance of the product

#### 9.2.1 Comparison with a third-party reference meter

It is very common that a user may compare the data from the product with a third-party reference meter, and in many cases, there could be some discrepancies.

When performing such a comparison, please note that the reference meter should have a betterspecified accuracy (about 1/3 of the product), and pay special attention to the differences in the reading accuracy and full-scale accuracy.

A full-scale accuracy = reading accuracy x (full-scale flow rate/ set point (current) flow rate)

Another key point to comparing the different flow meters is that as long as the fluidic flow is a continuous flow without pulsation, then the fluidic dynamic will have the system following the Bernoulli equation:

$$P_1 + rac{1}{2}
ho v_1^2 + 
ho gh_1 = P_2 + rac{1}{2}
ho v_2^2 + 
ho gh_2$$



where  $\rho$  is the fluid density; g is the acceleration due to gravity; P1 is the pressure of the reference meter; P2 is the pressure at the test meter; v1 is the velocity of the reference meter, and v2 is the velocity of the test meter. h1 and h2 are the corresponding height for the meters which in most cases is the same in the system. Therefore, it would be very critical to have the system not have a pressure variation. (This explains our recommendations for the installations in Section 4). Also, the meter measurement principle is often very important for the understanding of any discrepancies.

#### 9.2.2 Particle contamination and fluidic cleanness

Any contamination including particles and liquid vapors would be detrimental to the accuracy of the flow measurement and also to the meter functionality. It is important to ensure the applied flow medium will be clean and dry. If any contamination is suspected, please allow experienced technical personnel to have it checked and re-conditioned. Do not use a foreign cleanser or other fluids to clean the flow path which could bring irrecoverable damage.

#### 9.2.3 Apply to a different gas medium

The product is calibrated with a high-precision NIST traceable metrological standard with clean and dry air. In case the meter will be applied to meter the other clean and dry gas, this meter offers a unique solution.

The meter operates similarly to the principle described in the international standard for thermal mass flow meters (ISO 14511:2001 - Measurement of fluid flow in closed conduits — Thermal mass flowmeters). By measuring the gas thermal conductivity and thermal capacitance, the technology allows the meter to identify any gases with distinct thermal parameters, and therefore, it will be able to automatically switch the pre-calibrated data for the correct gas measurement. For further information, please contact the manufacturer.



## 10.Troubleshooting

Phenomena	Possible causes	Actions
No signal/display	The power is not connected; the battery is empty	Connect the power, check the cable
	Cable connection incorrect	Check cable
	No flow or clogging	Check flow and contamination
	Power regulator failure	Return to factory
	Sensor failure	Return to factory
Large errors or unexpected flow rate	Particles, fluid type	Check system
Erroneous or large noise	Vibration, unstable flow	Check system
Valve not work	Wire connection, valve	Return to factory
Offset unstable	Circuitry instability	Check the system, power off
No digital interface	Wrong address, software	Check commands, connection
No wireless, BT cannot pair	Wrong model, data jam	Check model, power off/on



## **11.Warranty and Liability**

#### (Effective January 2018)

Siargo warrants the products sold hereunder, properly used, and properly installed under normal circumstances and service. As described in this user manual, it shall be free from faulty materials or workmanship for 180 days for OEM products and 365 days for non-OEM products from the date of shipment. This warranty period is inclusive of any statutory warranty. Any repair or replacement serviced product shall bear the same terms in this warranty.

Siargo makes no warranty, representation, or guarantee and shall not assume any liability regarding the suitability of the products described in this manual for any purposes that are not specified in this manual. The users shall be held full responsibility for validating the performance and suitability of the products for their particular design and applications. For any misusage of the products out of the scope described herein, the user shall indemnify and hold Siargo and its officers, employees, subsidiaries, affiliates, and sales channels harmless against all claims, costs, damages, and expenses or reasonable attorney fees from direct or indirect sources.

Siargo makes no other warranty, express or implied, and assumes no liability for any special or incidental damage or charges, including but not limited to any damages or charges due to installation, dismantling, reinstallation, etc. other consequential or indirect damages of any kind. To the extent permitted by law, the exclusive remedy of the user or purchaser, and the limit of Siargo's liability for any and all losses, injuries, or damages concerning the products, including claims based on contract, negligence, tort, strict liability, or otherwise shall be the return of products to Siargo, and upon verification of Siargo to prove to be defective, at its sole option, to refund, repair or replacement of the products. Regardless of form, no action may be brought against Siargo more than 365 days after a cause of action has accrued. The products returned under warranty to Siargo shall be at the user or purchaser's risk of loss and will be returned, if at all, at Siargo's risk of loss. Purchasers or users are deemed to have accepted this limitation of warranty and liability, which contains the complete and exclusive limited warranty of Siargo. It shall not be amended, modified, or its terms waived except by Siargo's sole action.

This manual's product information is believed to be accurate and reliable at the time of release or made available to the users. However, Siargo shall assume no responsibility for any inaccuracies and/or errors and reserves the right to make changes without further notice for the relevant information herein.

This warranty is subject to the following exclusions:

(1) Products that have been altered, modified, or have been subject to unusual physical or electrical circumstances indicated but not limited to those stated in this document or any other actions which cannot be deemed as proper use of the products;



- (2) Products that have been subject to chemical attacks, including exposure to corrosive substances or contaminants. In the case of battery usage, long-term discharge, or leakage-induced damages;
- (3) Products that have been opened or dismantled for whatever reasons;
- (4) Products that have been subject to working conditions beyond the technical specification as described by this manual or related datasheet published by the manufacturer;
- (5) Any damages incurred by the incorrect usage of the products;
- (6) Siargo does not provide any warranty on finished goods manufactured by others. Only the original manufacturer's warranty applies;
- (7) Products that are re-sold by unauthorized dealers or any third parties.



## 12. Service/order contact and other information

Siargo Ltd. is making every effort to ensure the quality of its products. In case of questions and or product support, please contact your direct sales, or in case you need additional assistance, please contact customer service at the address listed below. We will respond to your request in a timely fashion and work with you toward your complete satisfaction.

For sales or product orders, please contact the local sales representative: www.smeri.com

For any returns, please contact your direct sales to obtain an RMA. In case you need any further assistance, please contact to obtain additional information or a Return Materials Authorization (RMA) before shipping the product back to the factory for factory services such as calibration. Please specify as clearly as possible in your email message about the product's status that you intend to ship back to the factory, and include your shipping address. Be sure to write the RMA on the returned package or include a letter with the RMA information.

For further information and updates, please visit wwwsmeri.com

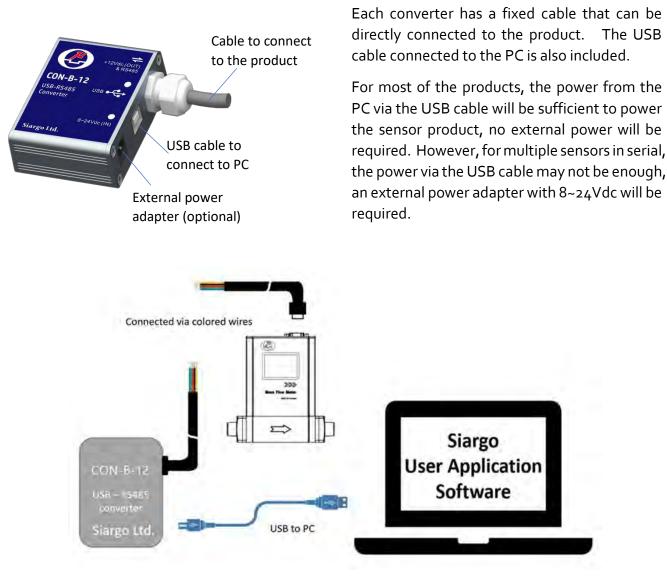


The USB

## Appendix I: Product evaluation kit

Siargo offers a product evaluation kit, including a digital data converter, USB data cable, and User Application software, that allows the user to evaluate the product performance on a Microsoft Windows-based computer. For some simple applications with digital data transfer, this kit could serve the purpose. The user can read and visualize the flow rate of the product, obtain the totalizer or accumulated flow rate values, and save the data for further analysis. It can read from up to 128 sensors with the RS485 interface in serial.

For further information and purchase of the evaluation kit, please contact the manufacturer or the sales representative.







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