

6.	<b>PROCESSES</b> .....	1
6.1	<b>Production process</b> .....	1
6.2	<b>Service process</b> .....	1
6.3	<b>Supply process</b> .....	1
6.4	<b>Waste process</b> .....	1
7.	<b>PROCESSES</b> .....	1
7.1	<b>Production process</b> .....	1
7.2	<b>Service process</b> .....	1
7.3	<b>Supply process</b> .....	1
7.4	<b>Waste process</b> .....	1
8.	<b>PROCESSES</b> .....	1
8.1	<b>Production process</b> .....	1
8.2	<b>Service process</b> .....	1
8.3	<b>Supply process</b> .....	1
8.4	<b>Waste process</b> .....	1
9.	<b>PROCESSES</b> .....	1
9.1	<b>Production process</b> .....	1
9.2	<b>Service process</b> .....	1
9.3	<b>Supply process</b> .....	1
9.4	<b>Waste process</b> .....	1
10.	<b>PROCESSES</b> .....	1
10.1	<b>Production process</b> .....	1
10.2	<b>Service process</b> .....	1
10.3	<b>Supply process</b> .....	1
10.4	<b>Waste process</b> .....	1

## 1. Scope

The following processes are to be defined for the production process and service process, as well as the supply and waste processes (Fig. 1).

### 1.1. Production process

The production process is defined as the process of converting raw materials into finished products. It includes the following steps: 1. Material procurement, 2. Production planning, 3. Production execution, 4. Quality control, 5. Inventory management, 6. Waste management, 7. Delivery to customer.

